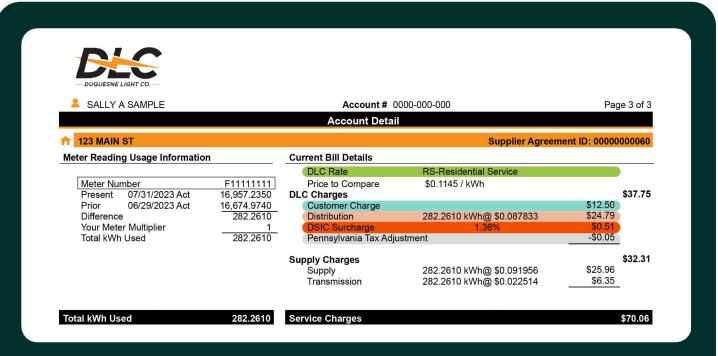
Electric Bill Breakdown





Customer Charge A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses.

Price to Compare The price per kilowatt hour (kWh) your electric distribution company will charge. Use this price to compare to other suppliers' prices when shopping for electricity. It includes the supply and transmission costs.

Distribution Charges Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.

Distribution System Improvement Charge (DSIC) A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

Pennsylvania Tax Adjustment A charge, or a credit, or electric rates to reflect changes in various state taxes included in your bill. The surcharge may vary by bill component.

Supply Charges Basic service charges for generation supply to retail customers.

Transmission Charges Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

kWh (Kilowatt-hour)) The basic unit of electric energy for which most customers are charged. The amount of electricity used by ten 100-watt lights left on for 1 hour. Customers are usually charged for electricity in cents per kilowatt-hour.

Choosing a competitive supplier for your electric generation

Electric customers in Pennsylvania were among the very first in the United States to have the ability to choose the company that supplies their electricity. You may be able to choose your electric generation supplier (EGS) in areas where competitive electricity supplies are being offered. Consumers may be able to secure supply rates below the prices offered by their utility or take advantage of other energy products, such as renewable energy. Generation supply costs comprise the majority of the average electric bill. Consumers are encouraged to proactively engage competitive suppliers – whose price is unregulated by the Pennsylvania Public Utility Commission (PUC) – to obtain pricing information for the generation portion of their bill. Competitive offers may not be available in all areas.

Why should I shop for electricity?

Just like you would shop for any household item, you can shop for your electricity to find the best deal and the best service for your needs. Remember, saving just one cent per kWh could translate into more than \$100 a year in savings, depending on usage, and may allow you to take advantage of other energy product offerings, such as renewable energy. Competitive offers may not be available in all areas. Log onto www. PAPowerSwitch.com to learn about suppliers in your area.

Will I still be able to take advantage of "budget billing"?

Yes – Be sure to tell Duquesne Light Company that you want budget billing, which allows you to pay a "fixed amount" each month, providing certainty in your bills. Budget billing averages bills out over 12 months, but does not guarantee an annual fixed rate as budget bills are subject to quarterly adjustments based on usage.

What is the "price to compare"?

The price to compare (PTC) is the price per kilowatt hour (kWh) your electric distribution company will charge. When asked, the competitive supplier also will provide you with a PTC, allowing you to make an apples-to-apples comparison on price for the generation portion of your bill. Be sure to ask how long the price is effective and verify if taxes or other fees are included in the PTC. The PTC includes the GRT and may include the STAS.

What is the Gross Receipts Tax and how is it factored into the Price to Compare?

The Gross Receipts Tax (GRT) is a Pennsylvania state tax imposed on the gross receipts from sales of electric energy within Pennsylvania and is included in the PTC. The Gross Receipts Tax is paid by both the electric distribution company (EDC) and the EGS on the basis of the company's or the supplier's gross receipts from the sale of generation supply within Pennsylvania. EDCs and EGSs include the GRT as part of the cost of electric generation supply.

Is the Gross Receipts Tax part of the State Tax Adjustment Surcharge (STAS)?

The GRT is usually partially collected in the STAS and partially in the base rates, but it may depend on the timing of any tax changes and rate cases.

My utility company has always been a good company. Why should I switch now?

Duquesne Light Company does not care if you choose a competitive supplier and is encouraging its customers to shop around. Duquesne Light Company will continue to deliver your electricity, provide reliable service and respond to outage problems. The quality, reliability, and maintenance of your electric service should not change as it is still monitored by the Commission. You may be able to save money or take advantage of other energy products, such as renewable energy with a competitive supplier or you can stay with Duquesne Light Compay. It's your choice.

For Further Information, Contact the Public Utility Commission:

PA Public Utility Commission Bureau of Consumer Services 400 North Street Harrisburg, PA 17120

Write

Call
1-800-692-7380
For people with speech or hearing loss, dial 7-1-1 (Telecommunications Relay Service)





